

Quick tip: Delete browser cookies and cache to fix most website problems

You can fix many website problems by clearing your browser cache and cookies. Here's how:

1. Open a new, empty tab in your browser.
2. Close all other browser tabs.
3. Follow these steps for your specific browser:

- [Google Chrome](#) *
- [Mozilla Firefox](#)
- [Internet Explorer 9](#)
- [Apple Safari 6](#)

After following these instructions, revisit the previously-misbehaving website.

Hope this helps!

* (optional) Advanced tip:

Instead of clearing everything, you might try to preserve your passwords and browsing history, as shown in the Chrome screenshot below. If you still have a problem after you clear everything except passwords and history, you can always try again, clearing these options as well.

